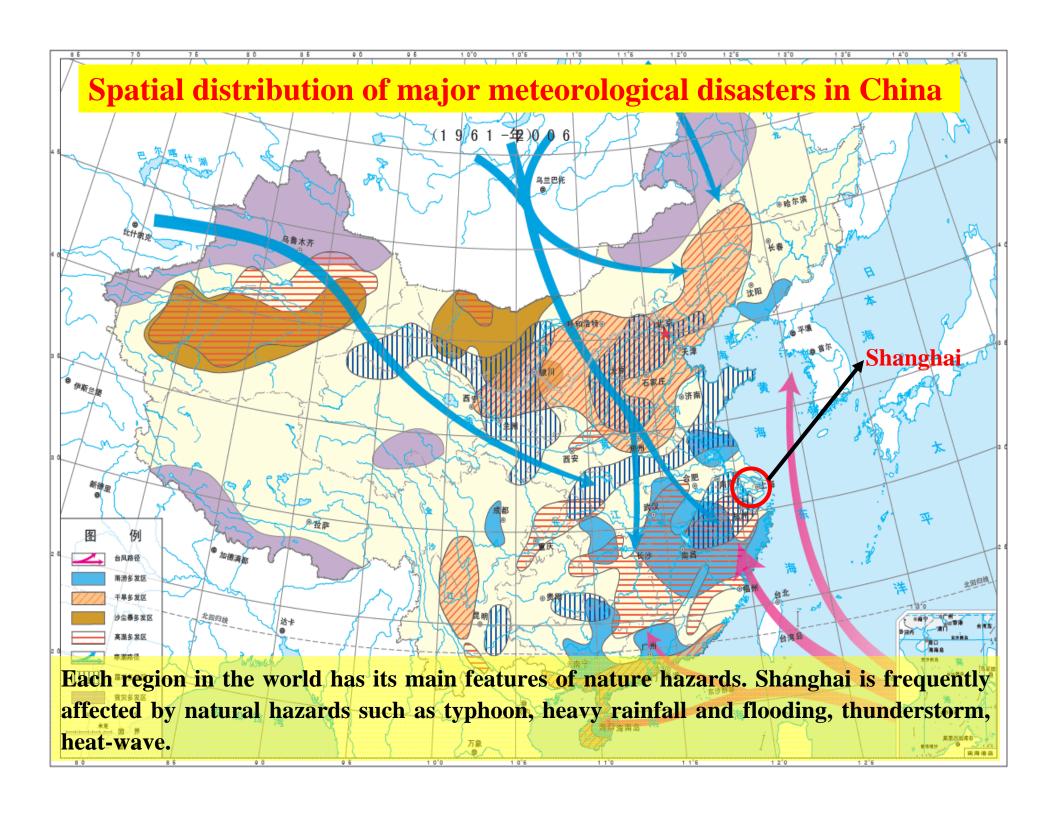
# Overview of Shanghai Multi-hazard Early Warning system and the role of Meteorological Services

Shanghai Meteorological Bureau, CMA Shanghai 200030, China (March 23, 2010)

# **Outline**

- 1. Background
- 2. Governance and institutional arrangements
- 3. Utilization of risk information in emergency planning and warnings
- 4. Hazard monitoring, forecasting, and mandates for warning development
- 5. Warning dissemination mechanisms
- 6. Emergency preparedness and response activities
- 7. Improvement of overall operational framework of the early warning system



# Urbanization brings many challenges and opportunities to weather service

#### a) Dense population:

population: 20millon;

area: 6,340 square kilometers

#### b) Built-up structures:

20-plus-story buildings: >3600;

30-plus-story buildings: >840

#### c) Rapid economic development:

double-digit GDP growth for 14 consecutive years before 2007, 9.7% for 2008.







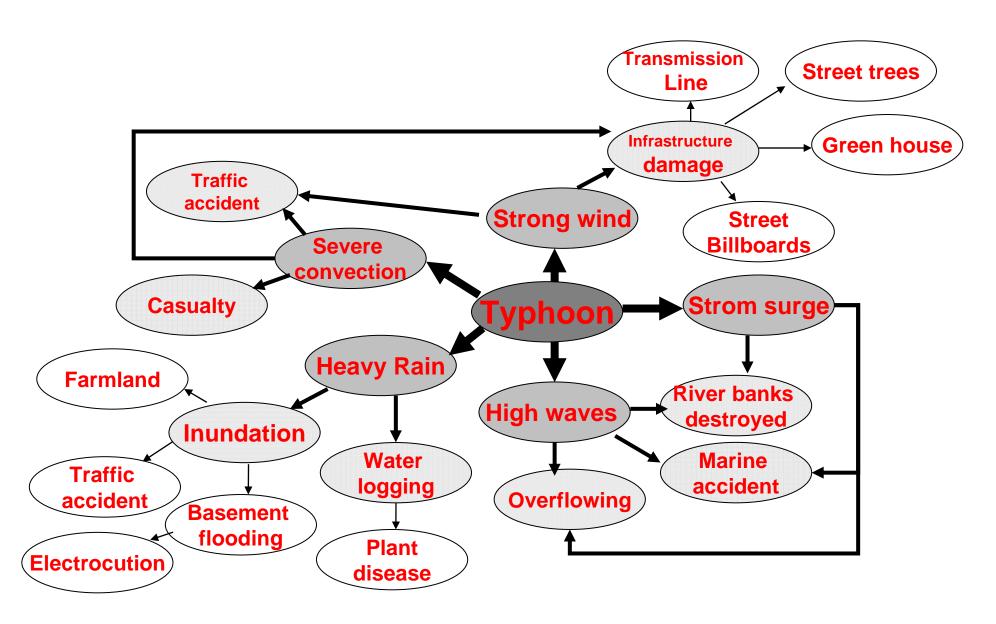




Due to rapid urban economic and social development, higher concentration of industry, business, and denser population, severe weather induced hazards can trigger secondary (indirect) impacts (disasters) on the society and economy.

#### **Example of Hazard Domino Effect**

## Typhoon



#### Background

Shanghai has integrated its emergency response and preparedness activities into the construction of the Multi-hazard Early Warning System (MHEWS) with a focus on strengthening multi-agency coordination and cooperation.

✓ In 2003, the Mayor of Shanghai signed the Shanghai Disastrous Weather Early Warning Signal Issuance Regulations.

✓In April 2006, some necessary amendments were added to the above-mentioned regulations.

✓ On 26 October, 2006, the Standing Committee of Twelfth Shanghai People's Congress approved "Shanghai implementation measures for Meteorological Law of the People's Republic of China", which defined the obligations and responsibilities of the weather service in natural disaster emergency response and prevention.

#### Severe weather warning in Shanghai

The CMA issues 14 categories of weather warning: Tropical Cyclones, heavy rain, heavy snow, cold surges, strong wind, dust, heat waves, droughts, thunder and lightening, hail, frost, heavy fog, haze, icy roads.

















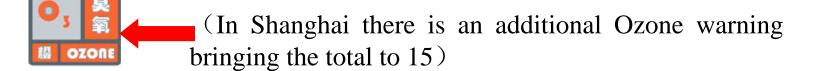
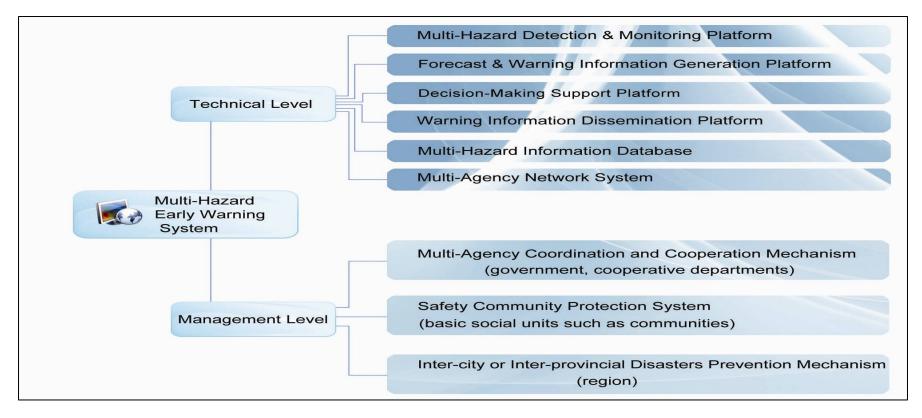


Table 2 example of some severe weather warning signals issued in Shanghai				
Severe weather	Level	Description	Signals	
Typhoon	Blue	Tropical cyclone has been predicted to affect city within 24 hr with maximum wind force over 6(The Beaufort Scale)	BLUE	
	Yellow	Tropical cyclone has been predicted to affect city within 24 hr with maximum wind force over 8(The Beaufort Scale)	更 YELLOW	
	Orange	Tropical cyclone has been predicted to affect city within12hr with maximum wind force over 10(The Beaufort Scale) and possible with rainstorm.	信 ORANGE	
	Red	Tropical cyclone has been predicted to affect city with 6 hr with maximum wind force over 12 (The Beaufort Scale) and possible with rainstorm.	<b>©</b> ≰I	
Rainstorm	Yellow	6 hr rain above 50mm or 1 hr rain reach 20mm	美 YELLOW	
	Orange	3 hr rain above 50mm or 1 hr rain reach 30mm	禮 ORANGE	
	Red	3 hr rain above 100mm or 1 hr rain reach 60mm	EED 21	
Hot Weather	Yellow	Maximum temperature will climb up to 35°C within 24 hrs.	新 YELLOW	
	Orange	Maximum temperature will climb up to 37°C within 24 hrs.	配 ORANGE	
	Red	Maximum temperature will climb up to 40°C within 24 hrs.	RED 2I	
Fog	Yellow	Thick fog with visibi been predicated will Severe weather	warnin	
	Orange	<b>color-coded warning s</b>	signals	
	Red	3-4 levels, ranked Red	l, Oran	

# **Overview Shanghai MHEWS**



- ➤In addition to effort on severe weather technology warning development, Shanghai MHEWS focuses on the domino effects of high impact weather such as typhoon, severe convective weather, heat wave and so on.
- At technical level the forecast models of high impact weather's influence on city operation have been established. At management level the multi-agency joint response mechanisms have been established.

#### **Progress of Shanghai MHEWS**

The early warning capacity of high impact weather's influence on traffic, agriculture, power, and public health has been enhanced through the development of early warning subsystems.

#### ➤ High Impact Weather and their Early Warning (4)

- **≻**Severe convective weather (Early Warning Center)
- **≻**Typhoon (Early Warning Center)
- >Heavy fog
- **≻**Snow and freezing rain

#### ➤ Weather-related Hazards Early Warning (14)

```
---- Heavy haze and static stability (Chemical Weather Prediction)
---- Marine meteorological hazards
----- Wind hazards
----- Bacterial food poisoning
----- Lightning hazards
----- Heat wave and human health
----- Agricultural meteorological hazards
----- Urban traffic
----- Urban inundation
----- Aeronautical Risks
----- Energy security
----- Potential fire hazards
----- Infectious diseases
----- Dangerous gas diffusion
```

:Operational :Under development

#### **Progress of Shanghai MHEWS**

The preparedness system of Shanghai was perfected through the establishment of multi-agency joint response mechanisms. Special working plan for Emergency Preparedness and Response on meteorological hazards, such as Heavy Fog, Snowstorm, Heat wave, Strong wind and Lightning have been developed and issued by the General office of Shanghai Municipal Government.

Special working plans provide detailed instructions on multi-agency joint response. District-level Meteorological Bureau: The special emergency response monitoring, prediction, forecasting, readiness of Shanghai Municipality warning and disaster assessment, etc. disposing fog disasters City-level special EmRR **Development and Reform Commission:** Coordinate the reserves, allocation and The emergency response readiness supply of the emergency supplies, etc. Overall city-level EmRR of Shanghai Municipality disposing Department EmRR rain, snow and freezing weather di-Water Affairs Bureau: sasters Ensure the antifreeze work of water sup-Key risk management ply facilities and remove any water supply unit EmRR fault, etc. Health Bureau: **Event EmRR** Responsible for emergency medical treatment, transfer and cure, and carry out disease monitoring and prevention. EmRR for EmRR for EmRR for EmRR for Public Sefety Public Heath Accident Disaster Natural Disaster Emergency Emergency

# **Outline**

- 1. Background
- 2. Governance and Institutional Arrangements
- 3. Utilization of risk information in emergency planning and warnings
- 4. Hazard monitoring, forecasting, and mandates for warning development
- 5. Warning dissemination mechanisms
- 6. Emergency preparedness and response activities
- 7. Improvement of overall operational framework of the early warning system

# Policy on DPM (Central government)

Chinese law has identified the responsibilities of weather service in response to disaster emergency and multi-agency coordination and cooperation activities. For instance,

- ➤ 'Public Emergency Response Law' regulates: Under the unified leadership of the country, the emergency response management system should be established through comprehensive coordination, classified management according to different levels and local management.
- Flood Control Law' regulates: Weather, hydrology, maritime and other related departments are responsible for providing the flood control command agency with real-time information of hydro-meteorology, storm surge forecasts should be delivered in a timely fashion. Furthermore, departments such as telecommunications, transportation, electric power and material supply should prioritize supporting flood control efforts.
- ➤ 'Meteorological Law' regulates: Weather departments at all levels should organize joint detection efforts in forecasting disastrous weather with other departments in different regions across the country. They must also provide disaster prevention measures, assessments and analysis on the impact of the weather disaster, in order to provide local governments with information which could be helpful in the decision-making process.

# Policy on DPM (Local government)

"Implementation Regulation of the Meteorological Law" makes clear the mandate of SMB in DPM.

----- Weather departments should provide special services through multiagency cooperation involving government departments such as:

• Agriculture

• Flood Control

Fire Control

• Environmental Protection

Public Health

• 1

. Traffic and Transportation

. Police

. Fisheries

. Civil Administration

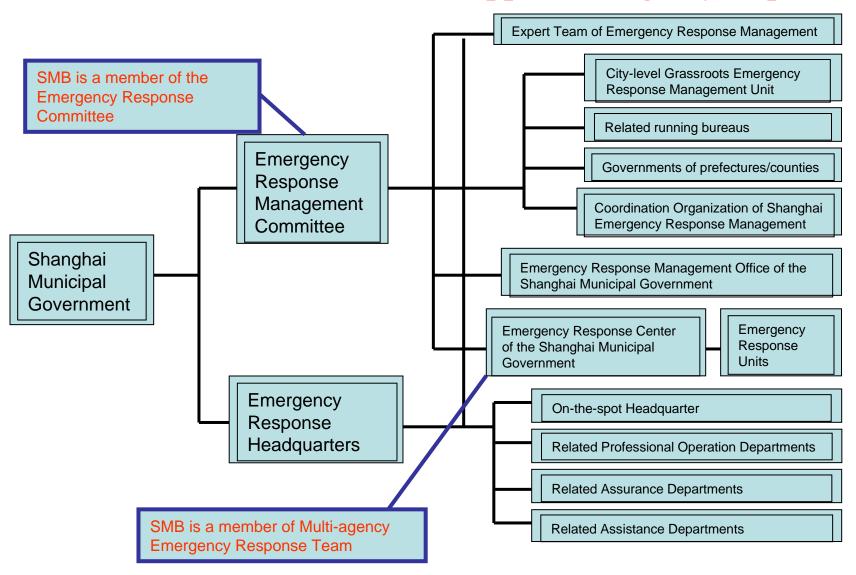
. Tourism

• Harbor and Maritime management

---- Communications departments such as Radio, Television and the official government website for the city of Shanghai as well as Transportation operators such as airports, railways stations, harbors, tourist attractions and traffic control must follow the directives of the weather department and provide resources to facilitate the dissemination of early warning information in a timely fashion.

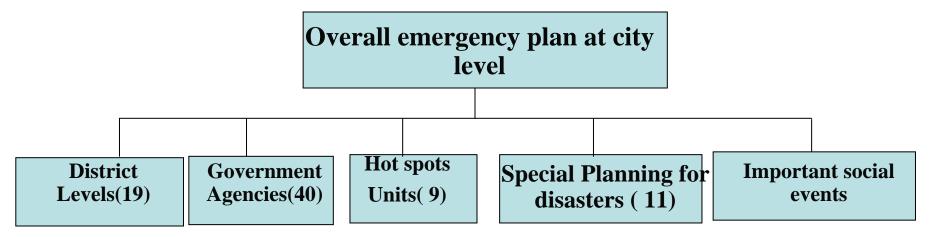
---- In terms of lightning disaster prevention *all enterprises*, *social groups or organizations* (such as schools and community centers), should also follow the advice of the weather department.

#### Institutional frameworks to support emergency response



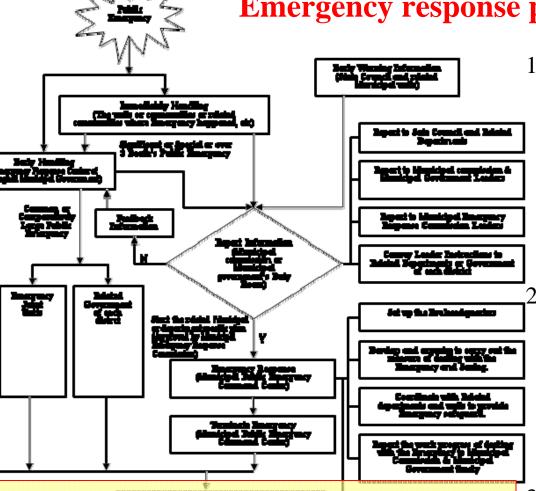
As a member of the Standing Headquarters, the weather service participates in the Emergency planning as well as provides support to the expert teams as needed. Furthermore, SMB is a member of the related departments.

#### Overview of Shanghai emergency response plans



- The Shanghai Municipal Emergency Management Response Committee invites experts, relevant departments and representatives from vulnerable areas to participate in the development of emergency response plans, and issues the plan in the form of government regulations.
- ➤ Overall emergency response plan provide management support to multiagency cooperation and coordination, special working plans provide detailed instructions on multi-agency joint response.
- ➤ The **Shanghai Emergency Response Management office** is responsible for the coordination .
- The most important role for **meteorological service** in those emergency response plans are monitoring and warning.

## **Emergency response procedures**



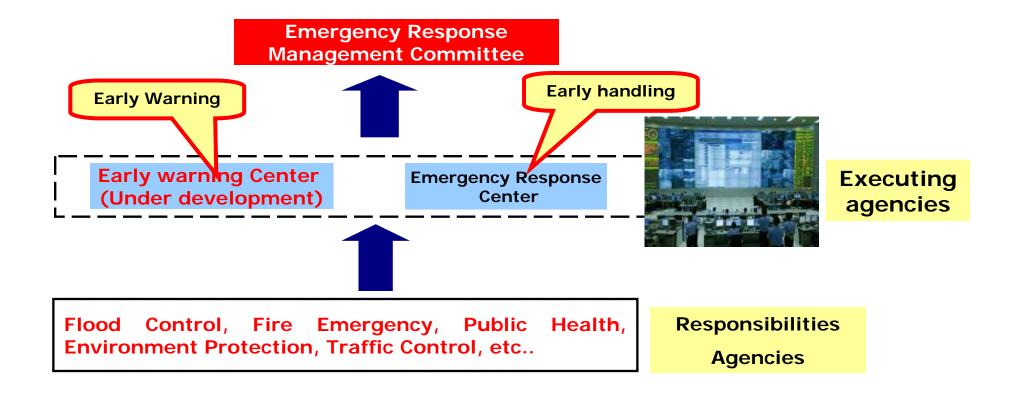
1. The Shanghai Municipal Government forecasts the potential or predictable emergency event in levels (very serious, serious, relatively serious, or moderate, corresponding with red, orange, yellow or blue warning signals respectively).

2. The Emergency Response Center is responsible for the disposal of public emergency events of moderate or relatively serious level, as well as for early handling of serious or every serious large emergencies.

In addition, the units and communities where the emergencies occur have full responsibility for early handling, and should direct the people for self and mutual-rescue. Furthermore the relevant departments should carry out immediate handling as soon as possible.

3.If the emergency is still beyond control after early handling, the Municipal Emergency Response Committee will determine the response level and scope, launch the corresponding preparedness, and if necessary set up headquarters to deal with emergencies.

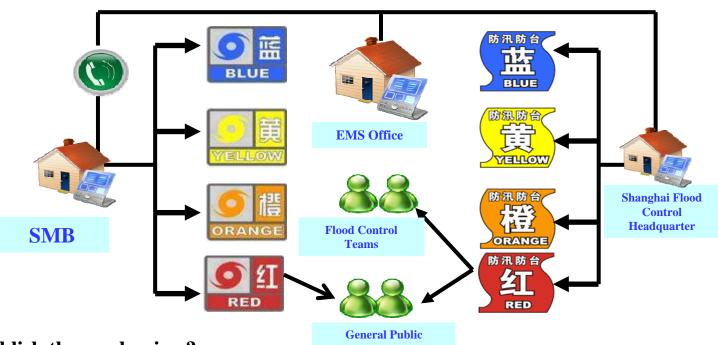
### Organizational structure for implementing Shanghai MHEW



The capacity of disaster prevention and mitigation will be enhanced through establishment of Early Warning Center.

**Coordination Mechanism (1): Joint Response Warnings and Standard Respond Actions** 

**SMB and Shanghai Flood Control Headquarters** 



#### How to establish the mechanism?



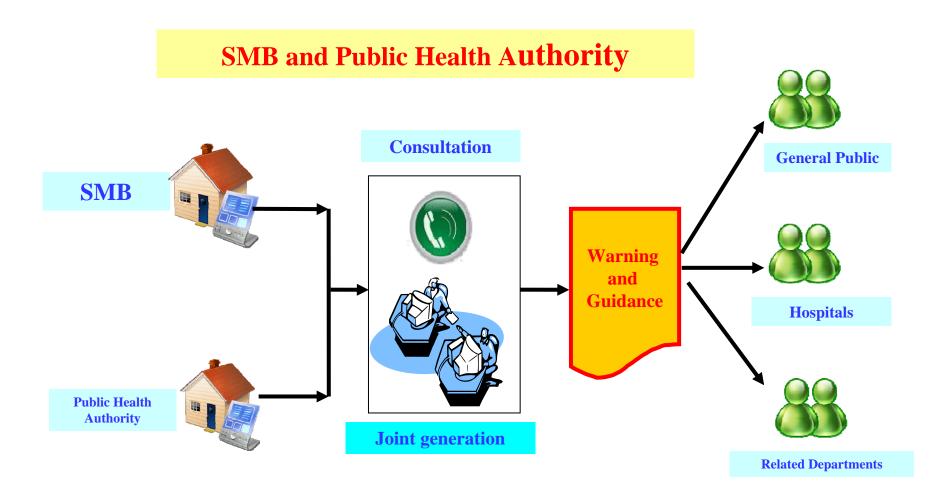
**Event driven opportunity** 

August 5th, 2001: a rainstorm affected Shanghai and led to serious economic losses. Response from the public was passive because there was no warning and the media had weak awareness of weather disaster warnings. This event identified the need for greater awareness and for the necessity for improved weather warning information and the need for efficient coordination between agencies involved in disaster response. This event pushed forward the establishment severe weather warning system and multi-agency coordination mechanism between weather and flood control departments.

# Warning level and corresponding action

Shanghai Meteorological Bureau	Shanghai Water Affairs Bureau	Response Action Levels (Implemented by Shanghai Flood Control Headquarters)
BLUE	防汛防台 BLUE	<ul> <li>Organize a consultation meeting to strengthen flood monitoring and flood control supervision.</li> <li>Report the situation to Municipal Flood Control Headquarters and</li> <li>notify the Emergency Response Center of the Shanghai Municipal Government.</li> </ul>
更 YELLOW	防汛财合 YELLOW	<ul> <li>Organize a consultation meeting to strengthen flood monitoring and flood control supervision, propose specific preparation requirements,</li> <li>report the situation to the Shanghai Municipal Government and</li> <li>notify the Emergency Response Center.</li> </ul>
ORANGE	防汛防台 ORANGE	<ul> <li>Deputy commander-in-chief for Municipal Flood Control Headquarters will chair the consultation meeting to strengthen flood monitoring and flood control supervision, to direct counter-measures, and</li> <li>report the situation to the leaders of the Shanghai Municipal Government. If necessary,</li> <li>an emergency response meeting will be held to plan flood and typhoon control more efficiently.</li> </ul>
ED 21	防汛防台 全工 RED	•Commander-in-chief of the Municipal Flood Control Headquarters will chair the consultation meeting, participating in planning flood and typhoon control guidelines. If necessary, •the leaders of the Shanghai Municipal Government will deliver a speech on television or radio to encourage the military and civilians to devote themselves to disaster resistance and rescue. •Report the situation to the State Council and related state-level departments according to National General Emergency Response Readiness and other related regulations.

**Coordination Mechanism (2): Joint Production and Joint Dissemination** 

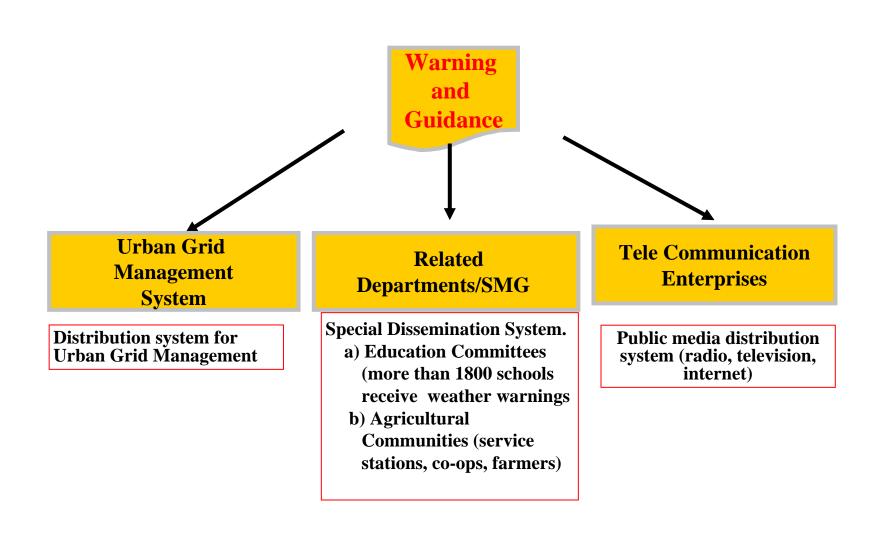


#### How to establish the mechanism?

Taking heat wave (weather event) and human health (Sensitive User) as example:

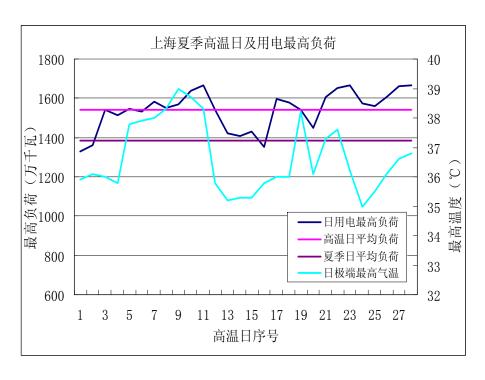
- 1. First an investigation into the requirements of high sensitive departments was conducted.
- 2. Joint research program on the relationship between human health and heat waves was launched by experts from weather and human health departments. Databases were combined.
- 3. The outcomes were proven to be useful for DPM resulting in agreement on the multi-agency coordination mechanism. (Data sharing, joint production and dissemination of warning information)
- 4. According to the agreement, operational workflow was jointly setup.

**Coordination Mechanism (3): Joint Dissemination** 



#### **Coordination Mechanism (4): Targeted Service for special user**

The "Special Weather Office" is a joint production between SMB and the Power Company in the region to develop a potential electricity load and consumption forecasting system for the enterprise to adjust the load distribution in the region.



One process of torrential rain in summer can result in 3 million KW variation of the consumption.



10 degree temperature change can induce 550,000~600,000KW variation of consumption.

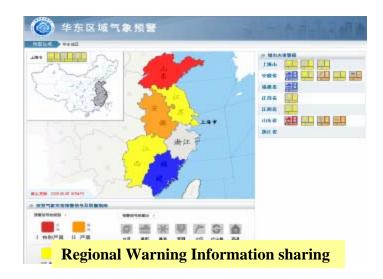


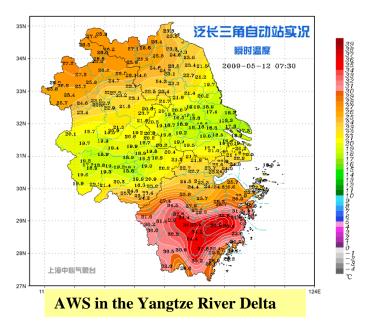
Electricity consumption is sensitive to weather in Shanghai

(Potential for cost recovery!)

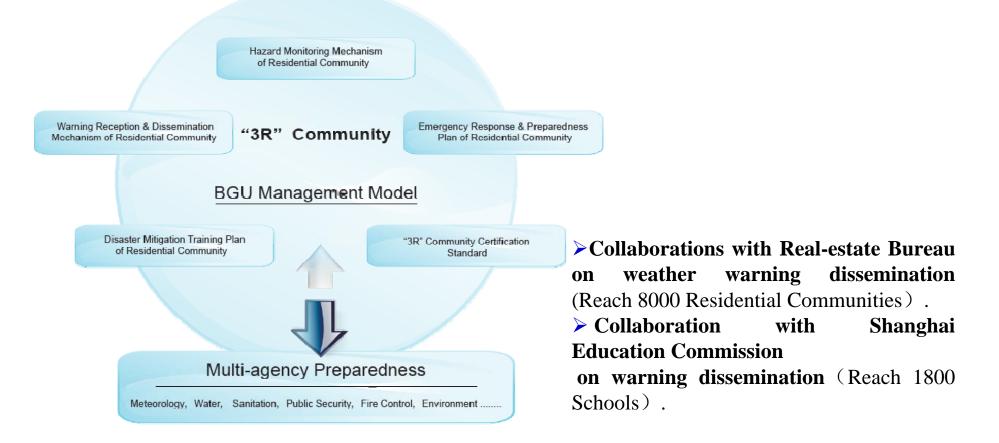
#### **Coordination Mechanism (5):Regional Joint Disaster Prevention**

- ➤ Establishment of Regional Weather Information Sharing Platform
- ➤ Regional Intensified Emergency Observation
- > Forecast consultation and on-the spot support
- > Regional warning information sharing





**Coordination Mechanism (6):Community Safety Program** 



Based on the grid management strategy, Shanghai learn from the advanced experience of the world, so as to launch a safe strategy of residential community—Risk Response Readiness ("3R"). The Community Safety Program aims to provide "End-to-End-to-End" multi-hazards early warning services for policymakers, the public and special users.

### Financial and budget of Shanghai MHEWS

- ➤ It is no doubtful that the development, maintenance, sustainability and improvement of early warning systems is resource intensive.
  - 1. The daily operation of MHEW (Observation network, Communication, 24/7 operational forecasting, etc) is funded through both the CMA and SMG.
  - 2. Both of the above organizations applied for MHEWS-related key project development funding.
  - 3. Furthermore, the cooperating stakeholders will provide necessary financial resources to ensure the smooth operation of joint projects.





# **Outline**

- 1. Background
- 2. Governance and Institutional Arrangements
- 3. Utilization of risk information in emergency planning and warnings
- 4. Hazard monitoring, forecasting, and mandates for warning development
- 5. Warning dissemination mechanisms
- 6. Emergency preparedness and response activities
- 7. Improvement of overall operational framework of the early warning system

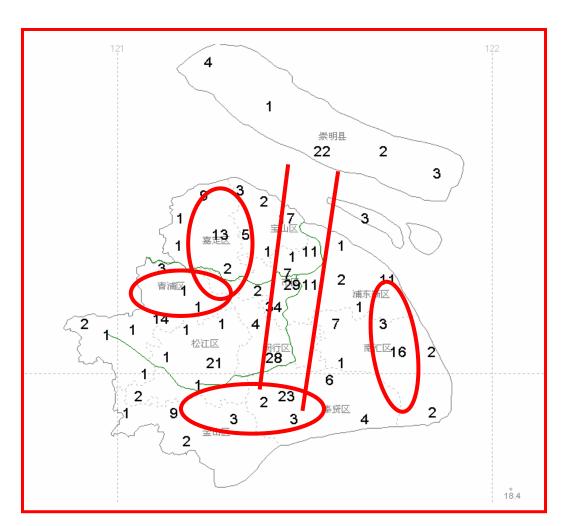
# Responsibilities and arrangements for the development of risk information

- Civil Administration: collection and statistical analysis of disaster risk information.
- ➤ Statistic Bureau: collection of statistics information for population, economic and social development.
- Land Planning Administration: land use planning.
- ➤ Municipal Public Health Bureau: collection of people's health information.
- Municipal Power Company: collection of electricity consumption and load factors.
- Municipal Food and Drug Supervision Administration: information collection of food poisoning.
- Meteorological Bureau: weather disaster risk assessment.

# Disastrous weather risk assessment of Shanghai

Hazards	Introduction	Climate Average (Yearly)
Typhoon	Almost every year Shanghai suffered the Pacific tropical cyclone attacks, during 1949-2002 186 tropical cyclones affected Shanghai with strong winds, heavy rains, storm surges and other disasters.	2 to 3 times; The tracks have shown northward tendency and will exert higher impact to Shanghai.
Severe Convective Weather	Severe Convective Weather mainly occurred along the Huangpu River and the western part of the city which is close to the Taihu Lake with torrential rain, squall line, thunderstorm, lightening	More extreme records have
Heavy Fog	Mainly occurs in spring and winter, have great impact on the air quality and traffic.	39 days
Heat wave	The high temperature days (higher than 35 degree) is about 20-30 days in recent years, may affect the city water and electricity supply, agricultural production and livelihood of the people.	9 days

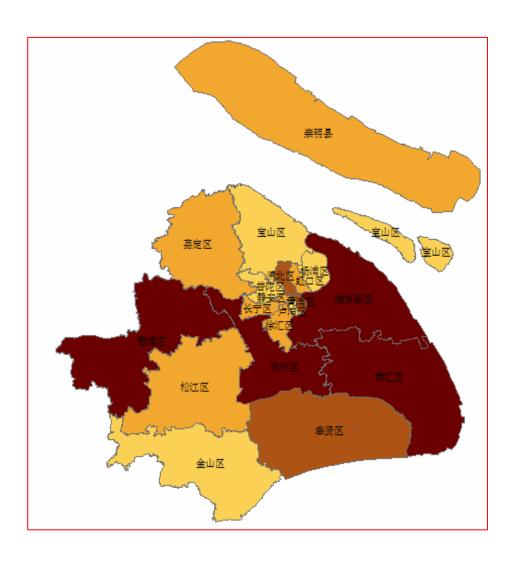
## Risk Information Utilization: Severe Convective Weather (1)



According to the distribution of severe convective weather in Shanghai, SMB has formulated prevention measures for high impact weather, and established a central warning central, as well as several district-level convective weather severe warning centres. These units are responsible for forecasting severe convective weather and providing information for the emergency joint response plan.

Location of severe convective weather in Shanghai (1994-2004)

# Risk Information Utilization: Lightning threats (2)



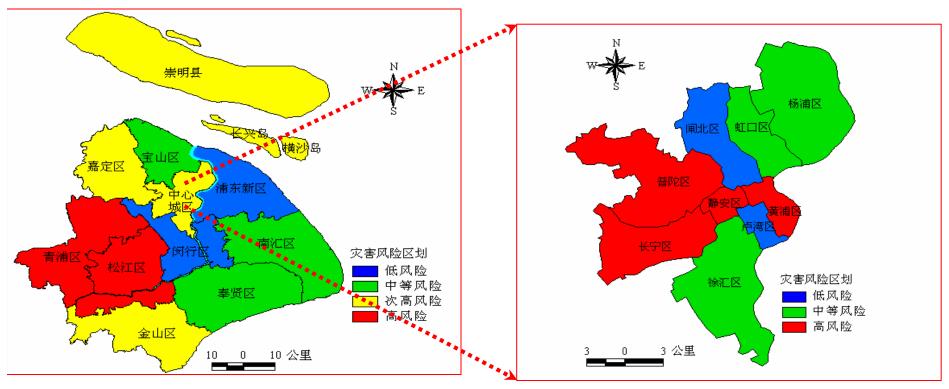
#### Factors:

- ➤ Historical lightning disasters with damage reports (10 years);
- ➤ Historical lightning and thunderstorm data
- Exposure Information (i.e. numbers of high buildings)

Lightning Risk Map

## Risk Information Utilization: Torrential Rain and Flood (3)

Factors such as regional total rainfall, drainage capacity, vulnerabilities were integrated to get the comprehensive risk map.



Flood risk map (Shanghai)

Flood risk map (City Centre)

#### The flood risk map contributes to:

- > Guidelines for land use planning and strengthening the infrastructure for special regions.
- Directions for multi-agency cooperation and coordination in DPM for special regions.

#### Risk Information contributions to EWS

- ➤ Basic information for weather impact forecast model development;
- ➤ Warning standard development and warning improvement;
- ➤ Information for emergency response planning;
- ➤ Directions on multi-agency cooperation and coordination in special zones;
- ➤ Basic information for land use planning.

# **Outline**

- 1. Background
- 2. Governance and Institutional Arrangements
- 3. Utilization of risk information in emergency planning and warnings
- 4. Hazard monitoring, forecasting, and mandates for warning development
- 5. Warning dissemination mechanisms
- 6. Emergency preparedness and response activities
- 7. Improvement of overall operational framework of the early warning system

# **Organizational Responsibilities**

#### SMB has sole responsibility

Hazards	Signal
Typhoon	TYPHOON
Rainstorm	暴 前 红 RAIN STORM
Snowstorm	暴 雪 红 SNOW STORM
Heat wave	©C 温 ≰I HEAT WAVE
Drought	工 PROUGHT
Cold wave	© 妻 潮
Gale	大 図 ÉI GALE

Hazards	Signal
Lightning	里 里 红 LIGHTNING
Hail	E HAIL
Frost	語 冻 概 FROST
Heavy fog	大 雲 红 HEAVY FOG
Haze	福 HAZE
Road icing	道路 结冰 红 ROAD ICING
Sand storm	会 企 家 红 SAND STORM
Ozone	D S S S S S S S S S S S S S S S S S S S

# **Organizational Responsibilities**

#### **Joint Mandate**

Hazards	Agency
Safety of Electricity and Power Supply	SMB and Power Company
Human Health	SMB and Public Health Bureau
Air Pollution	SMB and Environmental Protection Bureau
Bacterial Food Poisoning	SMB and Shanghai Municipal Food and Drug Supervision Administration

## **Organizational Responsibilities**

#### Other agencies has sole responsibility

Hazards	Agency
Earth quake	Shanghai Earthquake Bureau
Tsunami	Shanghai Water Affairs Bureau
Geological Disaster	Shanghai Land and Resources Administration

# **Outline**

- Background
- ➤ Governance and Institutional Arrangements
- ➤ Utilization of risk information in emergency planning and warnings
- ➤ Hazard monitoring, forecasting, and mandates for warning development
- Warning dissemination mechanisms
- > Emergency preparedness and response activities
- ➤ Improvement of overall operational framework of the early warning system

## Three level dissemination platform

- 1.City-level Dissemination Platform. The Municipal Emergency Response Office issues emergency management information to 3000 staff in 76 different departments.
- 2. Department-level Dissemination Platform. The cell phone message platform of SMB has already sent warnings concerning water affairs, flood prevention, sunstroke and community management. The Information dissemination system covers more than 8000 residential areas, 1780 junior and primary schools, and 300 agricultural units.
- 3. Public-level Dissemination Platform (effectively used).
- ——Cell phone massage dissemination mechanism for serious disasters has been implemented
- ——Public warning dissemination network includes 22 000 public electronic screens, 2000 billboard TV screens, and 1000 electronic road signs.

- ① SMS (Short message service)
- ② TV, Radio (FM subsidiary radio).
- ③ Newspaper, Magazine.
- 4 Web (China: www.weather.gov.cn; Shanghai: www.soweather.c
- ⑤ Basic Grid Unit management system.
- (6) Electronical screen.
- Telehphone (Warning call), Fax.

**SMS:** There are two major classes of user:

Special users: education, agriculture, construction, etc.

General public: Information delivered to the public can be customized. Weather information can be disseminated to the whole net if necessary, for example, the emergency warning for typhoon.

- ① SMS (Short message service)
- 2 TV, Radio
- 3 Newspaper, Magazine.
- 4 Web (China: www.weather.gov.cn; Shanghai: www
- 5 Basic Grid Unit management system
- 6 Electronic screen
- 7 Telephone (Warning call), Fax.



**TV**, **Radio:** Up to now, the TV program are broadcasted in Chinese and English, and are expected to include French and Japanese during Expo 2010.

The weather information can be added or inserted into the ongoing TV and Radio program. For example, the "nowcasting" forecast and real time weather information were inserted into the radio ongoing program on July 22, 2009 during the total eclipse of the sun.

FM Subsidiary Communication Authorization (SCA) is used to broadcast warning information, which is a very important backup mechanism in big disasters.

- ① SMS (Short message service)
- ② TV, Radio
- 3 Newspaper, Magazine.
- 4 Web (China: www.weather.gov.cn; Shanghai: www.soweather.com)
- 5 Basic Grid Unit management system
- 6 Electronic screen
- Telephone (Warning call), Fax.

Web: The official website for disseminating the weather forecast for China is <a href="http://www.weather.gov.cn">http://www.weather.gov.cn</a>, to Shanghai the official website is <a href="http://www.soweather.com">http://www.soweather.com</a>.

In addition, the weather forecast for the Shanghai and the east China will be distributed to the partner sites by SMB.



- ① SMS (Short message service)
- ② TV, Radio
- 3 Newspaper, Magazine.
- 4 Web (China: www.weather.gov.cn; Shanghai: www.soweather.com)
- 5 Basic Grid Unit management system
- 6 Electronic screen
- Telephone (Warning call), Fax.

Basic Grid Unit management system: Shanghai utilizes a Basic Grid Unit (BGU) management method for event monitoring and management in residential communities. The area of an average BGU is approximately 10,000 square meters. All BGUs are monitored and managed by supervisors, who are responsible for collecting information and forwarding it to the city and district response centre through the BGU network. SMB and other government agencies have provided many management and service products based on the BGU management framework.



- ① SMS (Short message service)
- ② TV, Radio
- 3 Newspaper, Magazine.
- 4 Web (China: www.weather.gov.cn; Shanghai: www.soweather.com)
- 5 Basic Grid Unit management system
- 6 Electronic screen
- 7 Telephone (Warning call), Fax.

Electronic screens: weather information are issued via display screens in the streets and parks. At present there are 22,000 public electronic screens, 2,000 Digital TVs and 1,000 road sigals in the streets.



Telephone: The numbers are 12121, 969221, and 969222. There is also an active outgoing call service, named Warning Call (150 calls every minute).



## Warning disseminated through different methods

No.	<b>Issuing methods</b>	Users
1	Public Media (i.e. newspaper, TV)	the public
2	Outdoor Electronic Screen	the public
3	Radio Broadcasting	the public
4	Cell-Phone Dissemination System	municipal decision makers, government agencies, residential community managers, basic response units managers (i.e. school, hospital, construction sites), the public
5	Mobile Media TV	passengers in taxi, bus, and subway
6	FM Subsidiary Communication Authorization (SCA)	special users
7	Warning Call	basic response units office
8	Dedicated Line	municipal decision makers, city affairs management departments, and special users
9	BGU transmitting system	community supervisors

# **Outline**

- 1. Background
- 2. Governance and Institutional Arrangements
- 3. Utilization of risk information in emergency planning and warnings
- 4. Hazard monitoring, forecasting, and mandates for warning development
- 5. Warning dissemination mechanisms
- 6. Emergency preparedness and response activities
- 7. Improvement of overall operational framework of the early warning system

#### **Emergency response activation (department)**

- The Committee regularly organizes large-scale comprehensive training and exercises once or twice each year, and according to the actual situation, every department organizes the training and assessment as needed.
- ➤ The meteorological services actively participate in emergency response planning. The Municipal Emergency Response Management Committee and meteorological services jointly organize and conduct training sessions on an annual basis.



#### Public awareness and education (Special day)

- ➤ May 12th is national Disaster Prevention and Reduction Day. The day aims to commemorate the May 12th, 2008, Wenchuan earthquake, and raise the public's awareness about preparing for and mitigating natural disasters.
- Furthermore, to maintain public awareness, we observe days such as Meteorological Day and Fire Prevention Day.



#### **Public awareness and education (Daily)**

- ➤ The local communities awareness was enhanced by means of internet, the media, distribution of multi-hazard brochures and posters.
- Representatives of meteorological services and other partners conducted training and exercises as part of their public outreach program.
- ➤ MHEW partners and the Shanghai Municipal Educational Committee will determine how the public awareness education programs are built into school curricula.







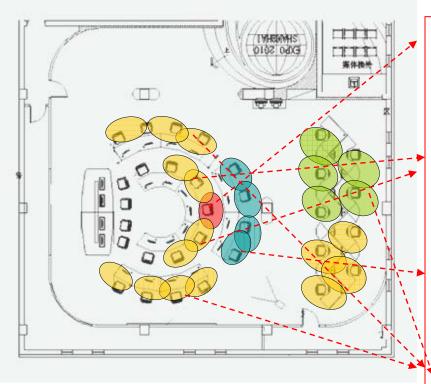
# **Outline**

- 1. Background
- 2. Governance and Institutional Arrangements
- 3. Utilization of risk information in emergency planning and warnings
- 4. Hazard monitoring, forecasting, and mandates for warning development
- 5. Warning dissemination mechanisms
- 6. Emergency preparedness and response activities
- 7. Improvement of overall operational framework of the early warning system

### Improvement of overall operational framework

- ➤ SMB has established a professional position to collect feedback from disaster risk management agencies, other stakeholders and the public for the purpose of improving MHEW products.
- ➤ The Municipal Emergency Response Management Committee holds quarterly working group meetings of MHEW partners to review feedback on system operations and to improve the work flow mechanism.

#### PWS platform and Specialized "Service Delivery Professionals"



•Chief Service Officer (CSO): Coordinator in the PWS platform: emergency response; early warning issuance; consultation with other agencies; interviews.

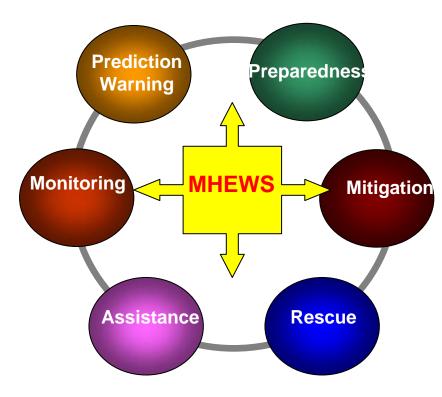
**Assistant CSO:** service inspection; special service implement; assessment analysis; Liaison with high sensitive users and media.

•Counselors for multi-agency coordination: providing targeted services to the categorized users; concerning people's livelihood in the public health, air quality, heat stoke risk, bacterial food poisoning etc.

\*•Advisor Expert to the public: Through telephone, website and media (TV, Radio).

# **Experience Summary**

Multi hazard Early Warning is a new service delivery methodology that integrates inputs for a wide range of weather related threaten information.



Multi-phase Response Framework for emergency response

- ➤ The purpose of MHEW is to establish a bridge between all kinds of products and data with sensitive users.
- Early warning is the first step and penetrates the whole procedure of DPM process.
- ➤ In EWS, Domino relations of the direct hazard to indirect impacts or secondary impacts should be paid more attention.
- ➤ Better pre-established channels were needed for disseminating guidance at government and grassroots levels as efficiently as possible based on different categories of risk and needs.

# **Experience Summary**

## Disastrous weather warning:

- •weather service (end)
- •user (end)

#### Multi-hazard early warning:

- •weather service (end )
- •partner (end)
- •user (end)

The right information should be delivered to the right person at the right place at right time.

# Thank you Comments and Questions